

SUSTAINABILITY REPORT

We generate value by
promoting sustainable
agriculture



san
clemente
the colour of freshness



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"On this fortieth anniversary, we reaffirm our commitment to sustainability as an integral part of our strategy. We seek not only to grow and be profitable, but to generate social and environmental value while promoting ethics and integrity in our work."

Dear collaborators, clients, and producer friends,

The journey toward sustainability is being shaped by countless individuals, companies, organizations, foundations, and governments. At San Clemente, we fully recognize its importance, and from the very beginning, we have been inspired to create a company that champions responsible agriculture always prioritizing respect for people, the planet, and the communities surrounding our orchards, farms, and plants.

This journey began in 1984, marked by countless adventures and cherished memories that continue to inspire us. It is a rich history that has shaped our identity, culture, and values, which remain steadfast to this day.

With 40 years of experience, our growth in Chile and across the globe reflects our commitment to integrity, a strong reputation, and impeccable management. Despite facing challenges in recent years, our clear strategic vision has been instrumental in establishing us as the number one company in apple exports.

Today, we proudly manage 25 orchards throughout Chile, alongside productive fields in Peru, Colombia, and England, underscoring our dedication to excellence and

innovation in every aspect of our business.

Guided by our promise, "We generate value to promote sustainable agriculture," we have strengthened and transformed our approach to meet the expectations of our stakeholders while creating economic value responsibly. To achieve this, we have defined our Environmental, Social, and Governance (ESG) Strategy, aligning it with the United Nations Sustainable Development Goals (SDGs). This global challenge reinforces the collaborative efforts we have built with our team.

Our strategy is supported by five key commitments aimed at protecting the planet, generating a positive impact in the communities where we operate, ensuring the safety, well-being, and development of our team, and fostering transparent and ethical corporate governance. Together, these initiatives drive meaningful action toward a sustainable future.

On this note, I invite you to read this document which highlights our efforts and projects dedicated to sustainability. Together, we can continue making progress toward a better future for everyone.

Luis Chadwick Vergara

President of San Clemente Group



About our Sustainability Report

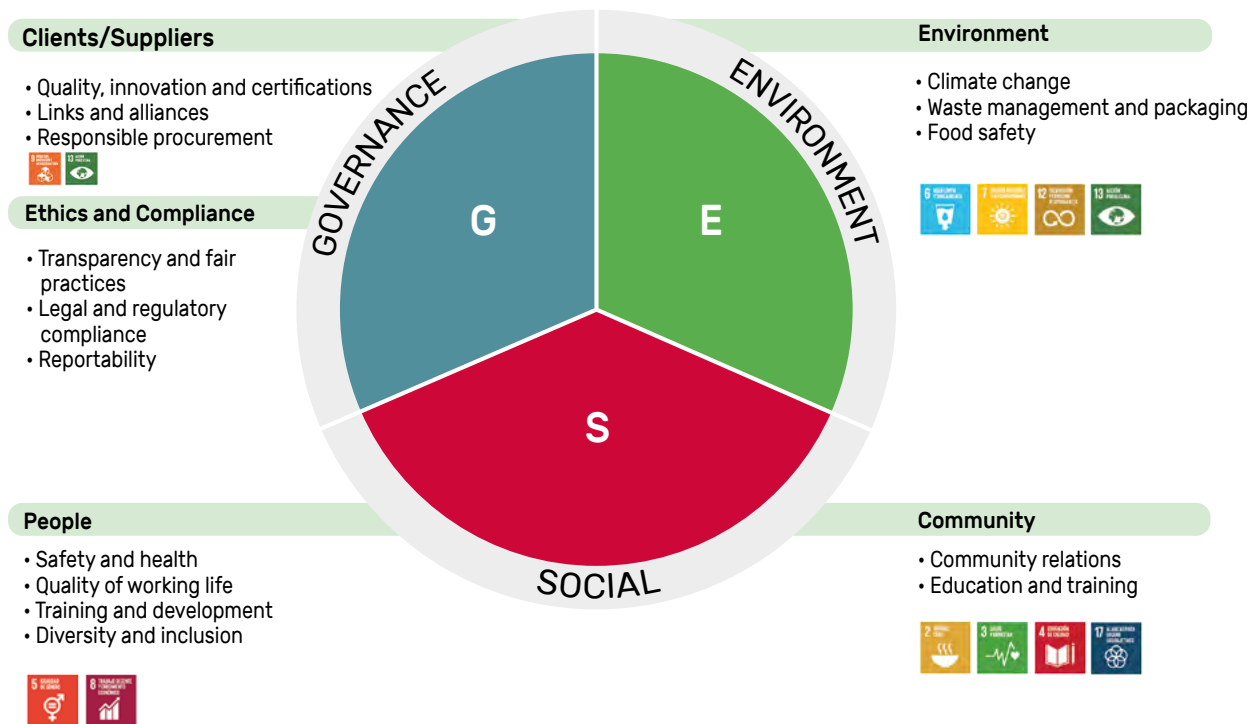
At Empresas San Clemente, we have chosen to share with our stakeholders the progress we've made in caring for our people, collaborators, and clients. This includes how we are addressing climate change by implementing measures to protect the planet and fostering long-term relationships with our stakeholders in every community we serve.

Last year, we established a Sustainability Committee

to oversee the management of our ESG pillars, commitments, and goals.

This committee is composed of the general managers of each business unit and key strategic roles, under the leadership of the Human Resources Department.

We trust that this report will serve as a valuable resource for understanding our actions and the challenges associated with our Business Strategy, guided by an Environmental, Social, and Governance (ESG) approach. This framework emphasizes our dedication to sustainability in every aspect of our operations.



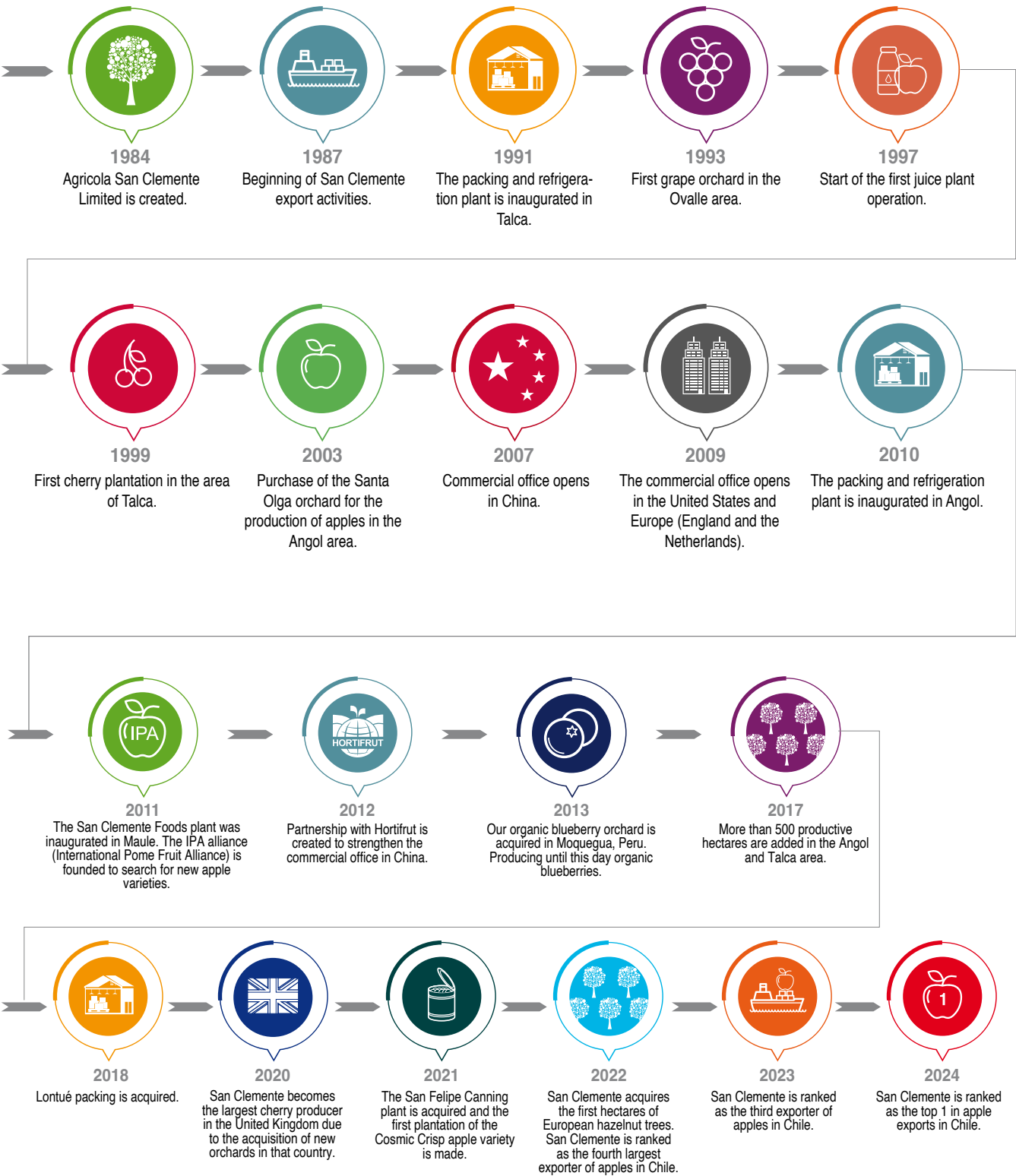
Last year, we established a Sustainability Committee to manage our ESG pillars, commitments, and goals. This committee includes the general managers of each business unit and strategic roles, led by the Human Resources Department and the Communications and Sustainability Deputy Department, with active

participation from the company's Director.

It is worth noting that the information presented in this document reflects our management activities for 2023, along with some significant milestones achieved in 2024.



Our history



Where are we?

To support our expansion and growth projects, we are strategically located across various regions of the country. Additionally, to stay closer to our clients, we have established commercial offices in key locations around the world.

IV REGION OF COQUIMBO

Huanilla Orchard
Carén Orchard
Tulahuen Orchard
Nueva Totoras Orchard

V REGION OF VALPARAISO

San Clemente Cannery

METROPOLITAN REGION

Headquarters

VI REGION OF O'HIGGINS

San José de Marchigüe Orchard
Agricultural Rome

VII MAULE REGION

Lontue Plant
Talca Plant
San Clemente Foods
San José Orchard
Quilpué Orchard
Los Trailes Orchard
Rauquén Orchard
Llancañao Orchard
Las Lomas Orchard
Picazo Orchard
Corinto Orchard
Carmen de Bramadero Orchard
Agricultural El Totoral

XVI REGION OF ÑUBLE

Santa Clara Orchard
El Alazán Orchard

IX REGION OF ARAUCANÍA

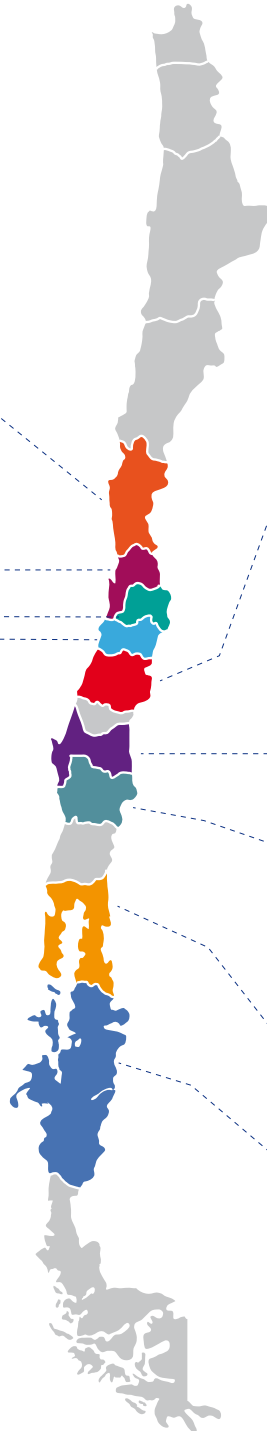
Angol Plant
Santa Olga Orchard
El Encanto and Alejandría Orchard
Chumpirro Orchard
Itraque North and South Orchard
Santa Rosa Orchard
Las Vertientes Orchard

X LOS LAGOS REGION

Las Vegas Orchard of Pilmaiquén

XI REGION OF AYSÉN

Chile Chico Orchard





Our orchards and offices around the world



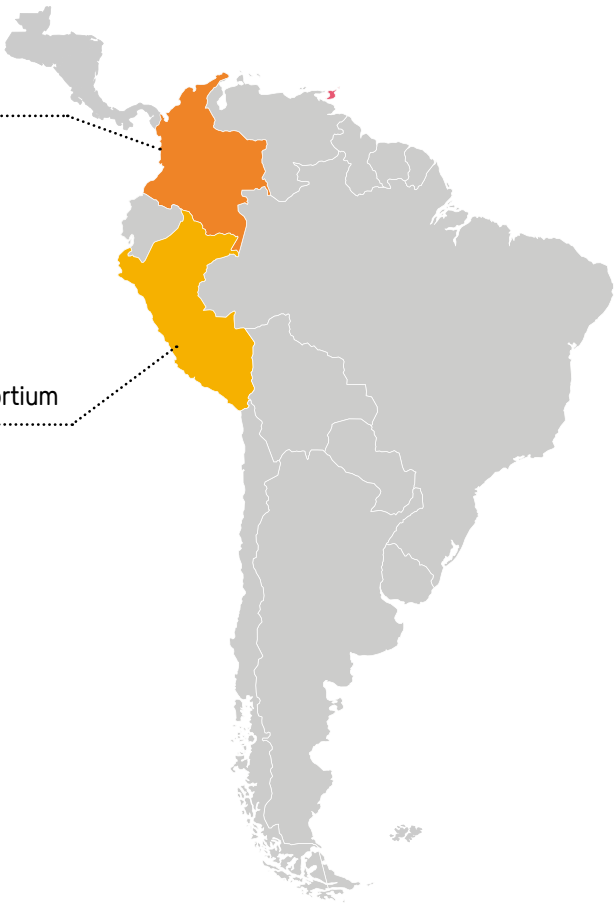
Colombia:
Salamina, Montecristo Orchard



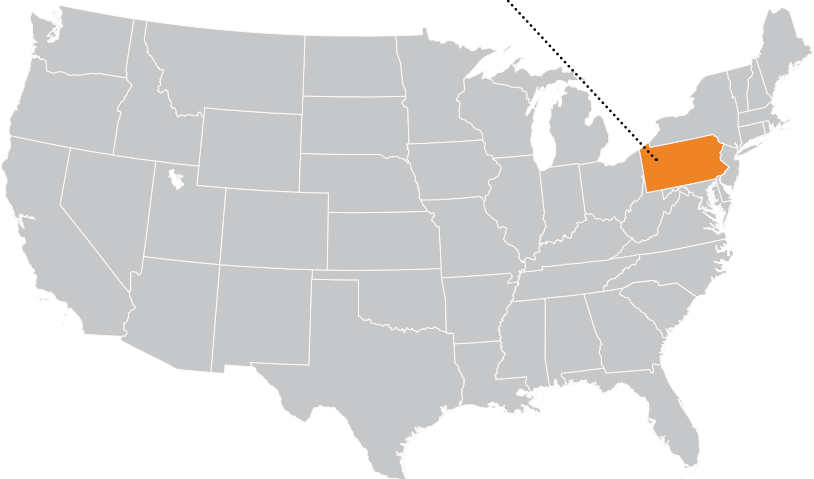
Perú:
Moquegua, Moquegua Agricultural Consortium



USA:
New Jersey



The United States is one of the most significant markets for San Clemente products. To support this, we established a local office in New Jersey in 2009, ensuring closer collaboration and service to our clients in the region.





• **England:**

Cambridge Rotterdam - Netherlands

Europe is one of the main markets that San Clemente reaches, with several types of programs specially developed for this continent. Our offices located in England and the Netherlands focus their activity on the development of clients, supermarkets and other factors that orient their activity towards open markets and wholesale trade.

Together with FGA Farming Ltd., we have a cherry orchard located in Kent County.



China

Shanghái

Since 2007, San Clemente has had an Office in Shanghai, whose objective is to detect new opportunities in the Asian market. It develops formal commerce, focused mainly on supermarkets and retail that orient its activity towards open markets and wholesale trade.





How are we organized?

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SAN CLEMENTE GROUP



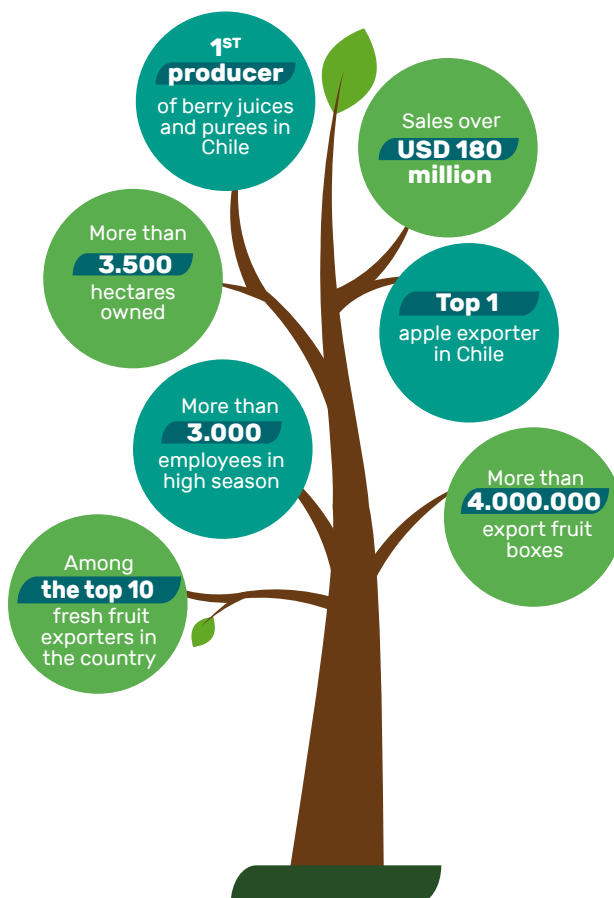
Growing	Export	Packaging	Agribusiness
Agricultural development, with more than 3,500 hectares of its own, located in Chile, Colombia, Peru and the United Kingdom. In these locations we produce apples, cherries, grapes, citrus fruits, blueberries and hazelnuts, standing out for their excellent quality and flavor.	Marketing and export of fresh fruit We are constantly searching for new businesses and opportunities, being one of the most diversified companies in the sector in Chile.	Processing and packaging of our products, according to the needs of our customers. San Clemente currently has plants in New Jersey, Limarí, Talca, Angol and Lontué.	Preparation of juices and vegetable fruit purees, in our Maule y Conservas plant in San Felipe Our purees and juices produced in our plant in Maule are exported to the main markets in the world, meeting the most demanding quality and safety standards.
			Our plant in San Felipe, dedicated to the processing of canned peaches and other fruits for the manufacture of pulp, has a total installation of 55 thousand m2.



Business Units

																																				
AGRÍCOLA SAN CLEMENTE LTDA.	EXPORTADORA SAN CLEMENTE S.A.	CENTRAL FRUTÍCOLA SAN CLEMENTE	SAN CLEMENTE FOODS S.A.	CONSERVERA SAN CLEMENTE																																
AGRICULTURAL	EXPORTATION	PACKING	AGRIBUSINESS	AGRIBUSINESS																																
ORCHARDS	VOLUME OF EXPORTATION	VOLUME OF EXPORTATION	INSTALLERS: 15.000	INSTALLERS: 55.000																																
25 ORCHARDS 2.350 PRODUCTIVE AREAS		M2 INSTALLED : 58.000																																		
CROPS		MAXIMUM SEASONAL PROCESS CAPACITY	MAXIMUM SEASONAL PROCESS CAPACITY	FRUIT PULP PRESERVES																																
<table><tr><td>CLEMENTINES</td><td>CHERRIES</td></tr><tr><td>APPLES</td><td>BLUEBERRIES</td></tr><tr><td>GRAPES</td><td>MANDARINS</td></tr><tr><td>PEACHES</td><td>NECTARINES</td></tr><tr><td colspan="2">HAZELNUTS</td></tr></table>	CLEMENTINES	CHERRIES	APPLES	BLUEBERRIES	GRAPES	MANDARINS	PEACHES	NECTARINES	HAZELNUTS		<table><tr><td>CITRUS</td><td>200 thousand 16 kg boxes</td></tr><tr><td>APPLES</td><td>3.000 thousand boxes of 18.2 kg</td></tr><tr><td>CHERRIES</td><td>1.500 thousand 5 kg boxes</td></tr><tr><td>BLUEBERRIES (Perú)</td><td>400 thousand 1.5 kg boxes</td></tr><tr><td>GRAPES</td><td>200 thousand 8.2 kg boxes</td></tr></table>	CITRUS	200 thousand 16 kg boxes	APPLES	3.000 thousand boxes of 18.2 kg	CHERRIES	1.500 thousand 5 kg boxes	BLUEBERRIES (Perú)	400 thousand 1.5 kg boxes	GRAPES	200 thousand 8.2 kg boxes	<table><tr><td>CITRUS</td><td>8.000.000 kg</td></tr><tr><td>APPLES</td><td>71.250.000 kg</td></tr><tr><td>CHERRIES</td><td>7.500.000 kg</td></tr><tr><td>BLUEBERRIES</td><td>350.000 kg</td></tr></table>	CITRUS	8.000.000 kg	APPLES	71.250.000 kg	CHERRIES	7.500.000 kg	BLUEBERRIES	350.000 kg	<table><tr><td>JUICES</td><td>800 tons Evaporated Water (*)</td></tr><tr><td>PUREES</td><td>110 tons per day grinding (*)</td></tr></table>	JUICES	800 tons Evaporated Water (*)	PUREES	110 tons per day grinding (*)	
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PUREES	110 tons per day grinding (*)																																			
	OFFICES IN USA, England, Shanghai Netherlands		[*] based on apples																																	

Our main milestones





Our differentiating proposal of quality export

 Clementines / Mandarins  Grapes  Peaches / Nectarines

 Cherries  Apples  Hazelnuts

Our strategy for promoting new business is built on three fundamental pillars: innovation, quality, and exceptional service. At San Clemente, producing high-quality apples remains at the heart of our operations.

We possess fruit cultivation at a national and international level.

National Production

Fruit	Orchards	Region
       	HUANILLA CARÉN TULAHUÉN NUEVA TOTORAS	IV Coquimbo Region
  	SAN JOSÉ DE MARCHIGÜE AGRÍCOLA ROMA	VI O'Higgins Region
 	SAN JOSÉ QUILPUÉ LOS TRAILES EL TOTORAL CORINTO RAUQUÉN CARMEN DE BRAMADERO LLANCANAO LAS LOMAS PICAZO	VII Maule Region
  	SANTA CLARA EL ALAZÁN	XVI Ñuble Region
 	SANTA OLGA EL ENCANTO Y ALEJANDRÍA CHUMPIRRO ITRAQUE NORTE Y SUR SANTA ROSA LAS VERTIENTES	IX La Araucanía Region
	LAS VEGAS DE PILMAIQUÉN	X Los Lagos Region
	CHILE CHICO	XI Aysén Region



International Production



Hass Avocado



Blueberries



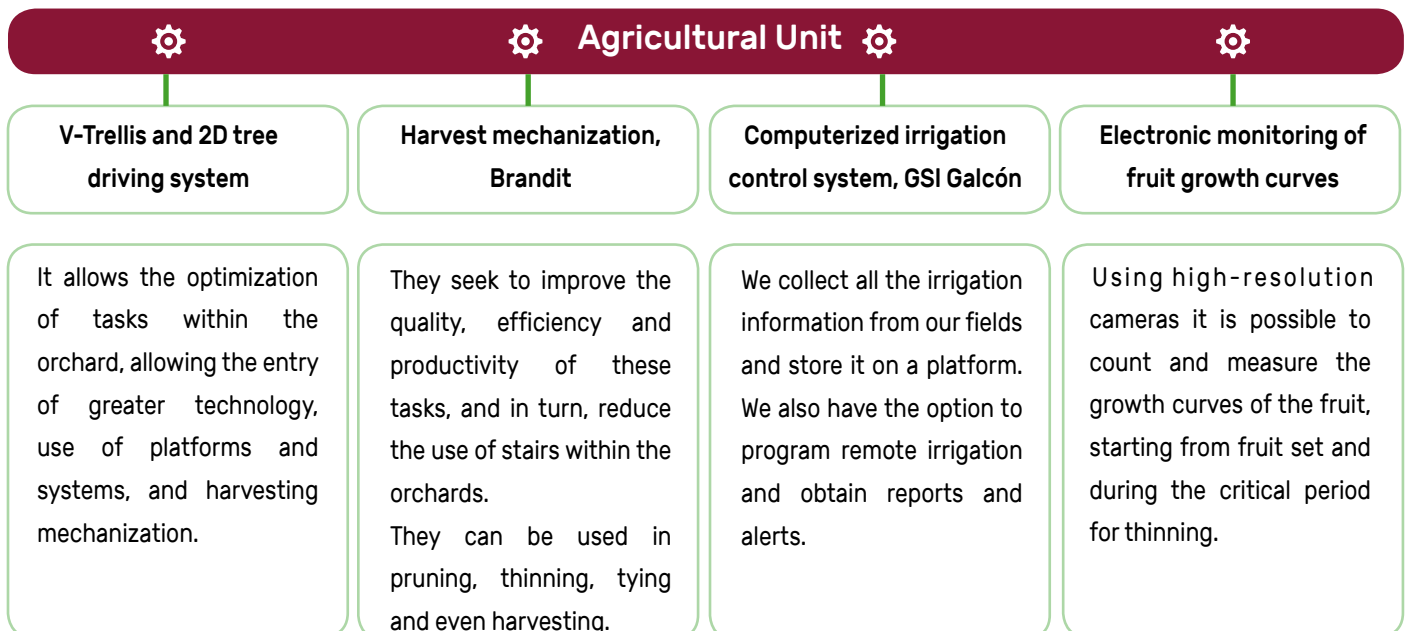
Cherries

Fruit	Orchard	Country
	AGRÍCOLA MOQUEGUA CONSORTIUM	Perú
	MONTECRISTO	Colombia
	KENT COUNTY ORCHARD	England

Innovation

We know that, to continue growing sustainably, we must implement innovative practices that take care of the natural environment and are positive for our current management and that of future generations.

Below is some of our work in our agricultural and fruit plants:





Likewise, we use different techniques in fruit care:

.....

- Extensive use of roofs and meshes in cherry and table grape plantations in our fields, with the purpose of improving the quality of the fruit, protecting it in more extreme areas and ensuring stable and reliable production, both in volume and quality.
- Pruning apple roots, as a technique to control vigor in trees.
- Reflective tapes to help in the fruit color process.



Packing & Cold Storage Unit



Defect detection technology (precision)

- 360° Unitec, Cherry Vision 3.
- 360° Compac, In Vision 2.
- Unitec, Cherry Vision 2.
- Packaging line for cherries. Rainier Cherry Vision 2.
- Automatic clamshell packaging machine.
- 2 automatic palletizing robots.
- Processing capacity from 5 to 7.5 million kilos of cherries.

Automatic bagging line (quality)

- Additional Flow Pack packaging line for the development of containers from 0.5 to 2 Kg.
- Automatic export bin filling.
- Processing capacity of 200 to 250 thousand bins of apples.
- Apple precizer, which consists of an apple caliber separator. It considers the technology for detecting internal and external defects in the fruit, with a capacity of 360 tons per day.

Quality software from the company Hectre in Angol

- Measures the color categories and caliber curve of approximately 800 fruits.
- Capture a photograph of the fruits and display information in seconds about the color and size and in what state the fruit arrived at the packing



Our protagonists: The Fruit

.....



Over the last twenty years, we have taken significant steps to be at the forefront and satisfy the demands of our clients. The above has led us to select new clones or varieties that present both quality and productive advantages.

This is how the first Royal Gala apple genetic selections were replaced by clones such as Brookfield, Gala Premium, Buckeye, Gale Gala, Galaval, among others; which have the particularity of being more efficient in acquiring color - among other virtues - and thus favor timely harvests that increase and improve the post-harvest.

Moving on to new selections, the main one today being Raku Raku, followed by Fubrax.

Following the guidance of Apple and Pear Australia Limited (APAL), we began marketing the Pink Lady® brand, a pioneer in introducing apples under a commercial brand. Within this variety, we have transitioned from the older Cripps Pink clones to Rosy Glow, which offers attributes highly valued by our customers. Today, these three varieties—Gala, Fuji, and Pink Lady®—comprise 75% of the apples produced by San Clemente and have

become the cornerstone of our growth.

Building on our vision to expand our commercial offerings with high-quality and innovative products, we focus on developing and marketing new varieties derived from advancements in genetic selection. To this end, we signed a license agreement with the International Pome Fruit Alliance (IPA), enabling us to exclusively produce the new varieties Giga®, Yellow®, and EverCrisp® in Chile and across Latin America.

In partnership with Turner & Growers (T&G), a leading New Zealand fresh fruit company specializing in new varieties and technologies, we have secured the rights to produce and sell the Jazz™ and Envy™ varieties. Additionally, in 2024, we will celebrate the first productive year of Cosmic Crisp® in our orchards—a variety developed by the University of Washington and widely grown and marketed in the United States. San Clemente also includes the production of Honeycrisp® and Ambrosia™ apples, with the former originating in the United States and the latter in Canada.



In addition to exporting these apple varieties, we collaborated with Walmart's Lider supermarket chain to introduce the Envy™ variety to the Chilean market. This variety has achieved extraordinary international success, particularly in the Far East, where it is highly popular among consumers due to its vibrant color, characteristic sweet and intense flavor, and pleasant texture. We have further strengthened our collaboration with Walmart by participating in the fruit section initiative, 'Here's Something New,' featuring the Honeycrisp®, MAIA 1, and Cosmic Crisp® varieties.

In Chile, we also produce clementines, mandarins, grapes, nectarines, and peaches, which are processed with rigorous care to ensure a balance between quality and productivity. This meticulous approach allows us to meet 100% of the certifications required to access diverse markets worldwide.



Our expertise in specialized development for apples has also been successfully applied to other crops such as cherries. Driven by our ongoing pursuit of superior productivity, exceptional quality, and enhanced post-harvest performance, we have experienced significant growth in premium varieties like Santana, Lapins, Regina, and Kordia. These varieties allow us to ensure a consistent supply throughout the entire season, meeting the demands of our global markets.

Cherry production takes place in our own orchards in Chile, as well as in Kent County, UK, through our strategic partnership with Andrew Wallace of FGA Farming Ltd.

In 2020, FGA Farming Ltd acquired one of the UK's largest and most renowned cherry operations – the award-winning Norton & Owens Court orchards – following years of close collaboration. Located in Kent, the "Garden of England," near the town of Faversham, these orchards produce some of the finest cherries available, including standout varieties such as Kordia, Lapins, Penny, Skeena, Regina, Sweetheart, Grace Star, Folker, Korvir, and Kir Rosso.

Furthermore, San Clemente, together with Asesorías e Inversiones A&M Ltda, Gesex, and Pura Fruit, is a founding member of the Food Growers Alliance (FGA), established in 2008. FGA was created to serve leading UK and European retailers through multiple distribution channels. It acts as the local representative for our operations in Chile, Peru, and the UK, handling all direct and indirect shipments with efficiency and excellence.



Our diversification into new fruits led us to Peru, particularly inspired by the Pasto Grande de Moquegua National Project, a leading entity in water resource management with significant international recognition. At Empresas San Clemente, we saw an opportunity to invest in this neighboring country. Our initial steps focused on cultivating, packaging, and exporting grapes; however, the project lacked sufficient commercial development. This prompted us to shift toward producing organic blueberries, aiming to access markets in the United States and Europe while offering high-quality, organic fruit globally.

Today, we operate an orchard in Moquegua under the name Consorcio Agrícola Moquegua CAMSAC. Spanning 150 hectares, this orchard produces various blueberry varieties, including Ventura, Biloxi, and several Australian-origin varieties such as Mega Early, Mega Crisp, and Mega One.

In our Montecristo Orchard in Colombia, we focus on avocado production, with the first plantations established in 2019. The first harvest from the 2023 planting cycle occurred in 2024, yielding a total of 38,036 kilos over two harvest periods. Additionally, we have another avocado harvest planned for November 2024.





Guaranteed quality

Producing a wide range of products has required a high level of specialization, beginning in our orchards. This includes selecting optimal agro-climatic zones, designing planting layouts, cultivating the right tree formations, and employing advanced techniques to refine fruit size and color attributes. These efforts ensure a harvest with maximum post-harvest potential.

The process continues in our modern Packing and Cold Storage Units and packaging facilities tailored to the specific preservation needs of each variety. This involves maintaining ideal temperatures and applying post-harvest techniques to extend the storage life of our products throughout the marketing season.

Through these meticulous steps, we achieve premium raw materials for diverse product lines. Using manual selection and state-of-the-art technologies, including image analysis under various light spectrums, we ensure precise quality sorting. We also prioritize minimizing fruit loss at every stage by implementing effective segregation methods. This enables us to create and group subcategories that meet the specific demands of markets and clients worldwide.

Additionally, our industrial apple processing facility, San Clemente Foods, converts surplus or subcategory fruit into high-quality juices and purees, which are sold both domestically and internationally. This comprehensive approach guarantees consistent quality while enhancing efficiency and sustainability.

Our clients in Chile and the world



CLIENT N°	CLIENT TYPE	COUNTRY			HIGHLIGHTS	CHANNELS
204	Supermarkets, Wholesale Importers, Service providers and Agricultural producers.	Germany Saudi Arabia Brazil Canada Chili China Cyprus Colombia South Korea Costa Rica Cuba Denmark Ecuador USA El Salvador United Arab	Emirates Spain Russian Federation Philippines Finland France Guatemala Holland Honduras Hong Kong India England Ireland Italy Japan	Kuwait Mexico Norway Panama Peru French Polynesia Portugal Puerto Rico Qatar Dominican Rep. Singapore Sweden Thailand Taiwan Venezuela Vietnam	• Number 1 Apple Exporter in the country. • More than 80% of our cherries are destined for China • More than 95% of our citrus is destined for the United States.	Email, WhatsApp, phone calls, video calls, customer visits and fairs.





SAN CLEMENTE FOODS

CLIENTS N°	TYPE OF CLIENT	COUNTRIES	HIGHLIGHTS	CHANNELS
58	Bottlers, Co-Packers, Agri-Food Multinationals, Confectionary, Vinegar Industry, Cider Industry, Flavor and Essence Processors, Dairy Industry, Dairy Industry, etc.	Germany Argentina Austria Brazil Canada Chile China South Korea Costa Rica Curacaoç Ecuador Spain USA Guatemala Japan Mexico Netherlands Peru Puerto Rico United Kingdom Thailand	• Leading producer of berry juices in Chile • 2nd largest producer of apple juice concentrate in Chile. • 95% of our production is exported. • We supply large customers such as Coca Cola, Nestlé, PepsiCo and Danone to mention a few.	Email, WhatsApp, phone calls, video calls, customer visits.



CANNING PLANT UNIT

CLIENT N°	TYPE OF CLIENT	COUNTRIES	HIGHLIGHTS	CHANNELS
13	Supermarkets, Large companies, Pastry shops and Distributors.	United States Mexico Peru Chile Ecuador	• More than 50% of our canned peaches are sold to our most important customer in Mexico, with whom we have been working together for 2 years	Email, WhatsApp, phone calls, video calls, visits to customers.

FGA FARMING LTD - ENGLAND

CLIENTS N°	TYPE OF CLIENT	COUNTRIES	HIGHLIGHTS	CHANNELS
15	Supermarkets mainly Wholesaler of markets terminals.	Germany United Arab Emirates Scotland Spain Hong Kong England Ireland Malaysia	• We are the largest producers of English cherries at 20% of the supply. • We were distinguished in England for the high quality of our cherries. • We provide job opportunities for Chilean fruit pickers each season in Chile.	Close personal relationships with customers. Also direct contact in our commercial office.



AGRICULTURAL CONSORTIUM MOQUEGUA I PERU

CLIENTS N°	TYPE OF CLIENT	COUNTIES	HIGHLIGHTS	CHANNELS
5	Supermarkets, Large companies and Distributors.	United States	• The only producer of organic blueberries in the southern Peru, with a continuous increase in production volume and new clients in the USA.	Email, WhatsApp, phone calls, video calls and customer visits.

MONTECRISTO COLOMBIA S.A.

CLIENTS N°	TYPE OF CLIENT	COUNTIES	HIGHLIGHTS	CHANNELS
1	Exporters	United States Europe	• 2024 is the first year of the Hass avocado harvest.	Email, WhatsApp, phone calls, video calls, customer visits.



Our vision drives us to actively participate in both national and international distributor and mass consumer markets. Across all of San Clemente's business units, our customers consistently recognize and value the rigor of our processes, the innovation in our product offerings, and the high quality standards maintained throughout our supply chain.

Equally important is the emphasis we place on our people—their professionalism, integrity, and positive attitude—which form the foundation of our strong

relationships with partners and clients. This dedication to excellence and collaboration underscores our commitment to delivering value in every aspect of our operations.

Undoubtedly, our export of fresh fruit, such as apples, citrus (clementines and mandarins), cherries, grapes, blueberries, peaches, nectarines and processed products, have positioned us in the demanding markets of Asia, Europe, Middle East, North and South America.



The team at Exportadora San Clemente travels and participates in fairs in Berlin, Brazil, Hong Kong, Madrid, and the United States to learn about new trends in packaging, technological advancements, consumer habits, and to build networking opportunities with current and potential clients.





Our close relationship with producers

At San Clemente Group, we strive to offer an appealing selection of fresh fruit while ensuring product safety from its origin. To achieve this, we prioritize continuous training programs in collaboration with our producers. These efforts extend beyond fruit cultivation, focusing on meeting stringent quality standards and creating employment opportunities across various regions of the country.



41 cherry producer, from the V to the XI region



34 apple growers, from the VI-IX region

We have cultivated long-term relationships with both cherry and apple growers, supporting them for over twenty years. Together with a dedicated team of agronomists, we have gradually implemented a management system focused on quality, safety, operational efficiency, and continuous improvement in alignment with Global GAP standards—a globally recognized benchmark for good agricultural practices established by the Global Food Safety Initiative (GFSI).

Before exporting, we conduct a comprehensive multiresidue analysis to identify any active ingredients present in the fruit. Only if the results meet our strict standards we proceed with shipping the product to

clients. For cherry producers, we hold monthly meetings to share insights on cultivation practices and organize pre-harvest talks focusing on optimal maturity parameters. This ensures that growers adhere to high-quality standards, manage phytosanitary applications effectively, and achieving both Global GAP and GRASP certifications. GRASP specifically assesses social practice risks in agri-food production and farms, ensuring social welfare.

Each year, we evaluate 100% of our apple and cherry growers, visiting their orchards before harvest to identify any active ingredients in the fruit. If any are detected, we take proactive measures to prevent their consumption or export, maintaining our unwavering commitment to quality and safety.





1. GOVERNANCE AND INTEGRITY

We grow responsibly

At Empresas San Clemente we seek to strengthen our culture, putting our efforts in generating a positive impact in the long term, driving growth in Chile and in the countries where we operate, anticipating possible risks and implementing policies and procedures that guarantee excellence.

To achieve this, we have placed sustainability at the heart of our business and, through concrete actions in corporate governance, social and environmental areas, we respond to the challenge.

The Culture That Inspires Us

Our Purpose

We take care of our fruit
Our fruit takes care of you!



Our values guide us in fulfilling this purpose:



Business Model



Our model is founded on full integration of the value chain, beginning with the cultivation of premium-quality fruit in our orchards, advancing through processing in our fruit and industrial plants, and concluding with its successful commercialization.

Over the years, we have undergone continuous growth, expanding from 100 hectares in our early days to an impressive 3,500 hectares of our own.



Alliances and Innovation

San Clemente is a proud founding member of the International Pome Fruit Alliance (IPA), an organization comprising leading apple growers and marketers from six countries worldwide. Through this alliance, we aim to support the development of new apple varieties and bring these innovative products to market.

It was through IPA that we discovered the work of MAIA-AM, an organization specializing in apple variety development. At San Clemente, we were captivated by the sweetness, freshness, and crisp texture of the EverCrisp® apple. This inspired us to begin its production in Chile, allowing us to offer this exceptional variety to our customers.

Sudáfrica	Fruitways
Australia	Montague
New Zealand	Heartland
Italy	VOG and VIP
United States	CMI (Columbia Marketing International)
Chile	San Clemente

San Clemente is the only company in Chile that holds a license to produce and market the Jazz™ and Envy™ varieties, thanks to a long-standing relationship with T&G, the owner of these brands, which is a New Zealand fresh fruit company that develops and markets new varieties and technologies.



Alliances and certifications

The nature of our business has driven us to actively engage with and contribute to various organizations, guilds, and associations.



• **Fedefruta Chile** serves as a voice for growers, transforming their concerns into actionable solutions that drive the productive and technological development of the fruit-growing industry.



• **Chilean Fruit Association, ASOEX**, is a private, non-profit trade association with more than 350 fresh fruit producing and exporting companies associated with its different programs.



• **GTT Frutales Nahuelbuta**, It is a technology transfer group in the Araucanía region, consisting of nine agricultural companies that collaborate to share experiences and techniques aimed at improving production processes in apple and cherry cultivation.



• **Maule Alimenta**, is a Strategic Regional Program of Corfo, which aims to articulate the network of companies in the Maule Agribusiness, identifying production gaps and business opportunities.



• **International Pome Fruit Alliance, IPA**, is an entity that has 7 members, all of them important apple producers and marketers in 6 regions of the world. IPA aims to develop new apple varieties productively and commercially.



• **Turners & Growers** is a New Zealand-based fresh fruit company specializing in the development and commercialization of innovative varieties and technologies. San Clemente is proud to be the sole company in Chile licensed to produce and market the Jazz™ and Envy™ varieties, a privilege made possible through our long-standing relationship with T&G, the owner of these esteemed brands.

In our journey toward sustainability, we have prioritized issues such as integrity, human rights, environmental stewardship, and product quality. To uphold these values, we have embraced and committed to achieving various certifications.

Category	Standard Name	Entity Type	Definition
Social Responsibility	SMETA	Packing and Cold Storage Units	It is an audit that helps to understand the standards of work, health and safety, environmental performance and ethics within our operations.
	GRASP	Producers	Evaluates and improves social practices on farms, focusing on aspects related to employee rights and social wellbeing.
Food Safety	BRCGS	Packing and Cold Storage Units	Evaluates the ability of our facilities to comply with Food Safety requirements and demonstrate due diligence.
	Global GAP Chain of Custody	Packing and Cold Storage Units	It assures consumers and customers that any product sold with Global GAP certification originates from a producer that is indeed Global GAP certified.
	Supply Chain Security	Packing and Cold Storage Units	It ensures that products reach consumers safely, efficiently and without interruption.
	Food Safety Modernization Act, FSMA	Packing and Cold Storage Units and Producers	It is a legislation designed to improve the safety of the U.S. food supply through a precautionary approach, increasing the accountability of food companies and strengthening the ability of the U.S. Food Administration, FDA, to protect public health.



Category	Standard Name	Entity Type	Definition
Food Safety	GlobalGAP	Producers	Guarantees that the food complies with established quality and safety standards, and that it has been grown in accordance with sustainability criteria, respecting the safety, hygiene and well-being of employees and the environment.
	AH-DLL Grow		Evaluates the risk management of producers with respect to hygiene, pesticide residues and foreign bodies.
	Tesco Nurture		It is a requirement for growers supplying the Tesco supermarket chain. It ensures best agricultural practices in the production of fresh produce.
Environment	SPRING		Ensures that on-farm water management practices are sustainable and responsible.
	LEAF Marque		It guarantees that the products have been produced in a sustainable and environmentally friendly manner.
Organic	Chilean Law NOP-SOE Equivalences for Canada and Brazil	Packing and Cold Storage Units and Producers	A process that verifies and ensures that agricultural products are produced according to standards designed to promote sustainable agricultural practices, protect the environment and ensure integrity from the field to the consumer.
Others	Kosher	Packing and Cold Storage Units	Evaluates that the food is fit to be consumed by people who follow Jewish dietary practices.



Our corporate governance

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We are a family-owned company, established in the 1980s with the mission of promoting healthy lifestyles by providing the world with fresh, high-quality, and nutritious food.

Our corporate governance structure is led by a Board of Directors, which includes the Director of Engineering and Development and the General Managers of Empresas San Clemente, under the leadership of Chairman Luis Chadwick Vergara. The Board's primary responsibilities are to set strategic objectives, provide General Managers with the tools and leadership necessary to achieve these goals, and oversee the appointment, motivation, and performance of the executive team.

The Board of Directors is formed by:

.....

Luis Chadwick

Francisco Chadwick

Guillermo Agüero

Adriana Nuño

Felipe Hughes

Pedro Margozzini



Each business unit is managed by its own General Management team, along with the corresponding direct reports. At the corporate level, key functions include Administration and Finance, People Management, Planning, and Quality and Plant Health Management. This organizational structure is reinforced by specialized Executive Committees, such as Corporate Administration and Finance, Commercial, Managers, People, Canning, Agricultural Center and South, and Agricultural North, among others. These committees ensure smooth coordination and effective decision-making across all areas.

Our way of taking action and complying with our corporate values

Committed to respecting our ethical principles, human rights and the rejection of corrupt practices, we have a Conduct Policy and a Human Capital Manual that guide our actions and decision making, aligned with our values

and the culture of San Clemente.

In addition, we have implemented our Code of Ethics and Crime Prevention Model. These tools allow us to reinforce the correct behavior of our collaborators, the protection of the company’s values together with the monitoring and sanctioning of improper practices.

We have developed a monitoring structure to enforce the clauses of the Code of Ethics and provide a response to possible irregular conduct. This system has an email for queries and / or complaints that receives the concerns of our employees or third parties and provides assistance for ethical questions.

In addition, we have an Ethics Committee responsible for promoting, supervising and guaranteeing compliance with ethical standards and conduct, ensuring that the company’s practices are aligned with the ethical and regulatory values established by current laws and in accordance with San Clemente’s Crime Prevention Model.

The Ethics Committee is formed by:

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-  Chairman of the Committee - Director
-  Manager and Director
-  Chief Financial Officer
-  People Manager
-  Assistant Manager of Legal Affairs and Administration



2. THE VALUE OF OUR PEOPLE

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At Empresas San Clemente, we hold deep respect for our collaborators, prioritizing their care and health, and we take pride in being a diverse and inclusive team.

We promote professional development through performance evaluations, internal mobility, leadership opportunities, and ongoing training. Additionally, our people play a key role in our business strategy, driving our ability to meet the challenges of growth, excellence, and quality in every product we bring to national and international markets.

Local Development

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We take responsibility for the employment opportunities we provide in every area where we operate, including orchards, Packing and Cold Storage Units, Commercialization Unit, San Clemente Foods and the cannery. These roles encompass a wide range of

professionals, technicians, and agricultural workers located from the IV Region of Coquimbo to the XI Region of Aysén in Chile, as well as in Peru, Colombia, England, China, and the United States.

To ensure strong connections with local communities, we maintain continuous relationships with organizations such as the Municipal Labor Information Office (OMIL) in each municipality, neighborhood councils, and sports clubs, among others. We also utilize specialized recruitment platforms, social media, and local radio stations to promote job opportunities.

Furthermore, we actively engage with universities, institutes, and technical education schools to foster employment opportunities. Our participation in job fairs organized by various entities, along with informational talks about Empresas San Clemente, reinforces our commitment to community engagement and development.



Development and training

For us, the continuous training of our employees is very important, especially to be at the forefront in order to face new challenges in agriculture. In this regard, we listen to our managers and review which subjects we need to deepen in order to provide greater knowledge on issues directly related to the daily management of our team. In this way, we develop an annual training program that includes improvements in standards and regulatory, technical, operational, administrative and other strategic matters.

• **64.391 hours of training**

• **138 training sessions carried out**

• **1.200 employees participated**

Subject	HH	Collaborators
Occupational health and safety	29.766	267
Technicians and specialization	5.949	268
Leadership and teamwork	8.052	136
Organizational Development - HR	6.930	63
Languages	4.356	33
Data analysis	2.980	75
Certifications and protocols	2.826	209
Social	2.392	74
Administration	750	9
Labor regulations and legislation	360	65
Communications	30	1



Our work environment

Every two years an external consultant conducts an evaluation of the work environment through a survey to identify the experience of all the people who are part of Empresa San Clemente and review our strengths, opportunities and weaknesses in this area in each business unit.

Through a comprehensive qualitative and quantitative evaluation that considers factors such as engagement, satisfaction, demands, and self-assessment, we identify key areas for improvement. This process enables us to develop and implement targeted improvement and

follow-up plans, ensuring we strengthen the actions needed to enhance our work environment.

The most recent evaluation, based on the scale proposed by the consulting firm, provided valuable insights into the dimensions our employees value most in our work environment. Key highlights include opportunities for career development, autonomy, and approachable leadership from management. Additionally, employees highly appreciate job stability, effective supervision, and a strong sense of pride in being part of the company.

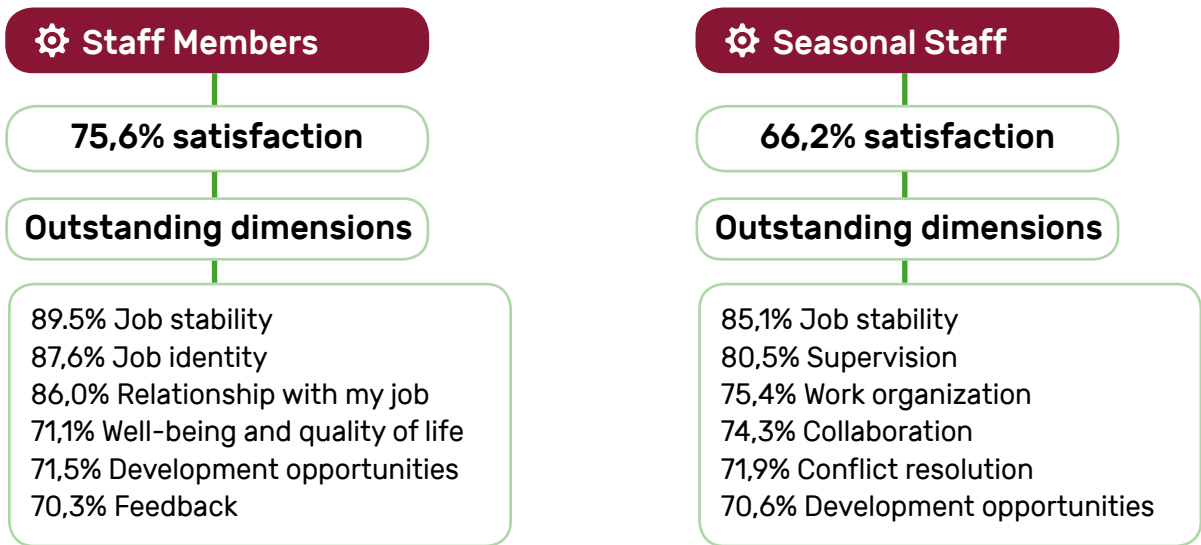
Here are the latest results from the 2022 workplace climate survey, including data on the total number of respondents categorized by contract type:

Staff members	Seasonal Staff	Total
479	853	1.332

Business Unit	Staff Members	Seasonal Staff	Total
Agricultural	252	430	682
Packing & Cold Storage	108	378	486
San Clemente Foods	46	45	91
Commercialization	26	N/A	26
Administration and Finance	47	N/A	47
Total	479	853	1.332



The results allowed us to see dimensions that our employees highlight, such as the opportunities we offer in career development, autonomy and the close leadership of management. Also, job stability, supervision by management and pride in belonging to the company are highly valued.



Survey results are shared with employees through a structured cascade communication plan led by the respective leaders of each business unit. These leaders are also responsible for developing and implementing action plans based on their specific results and collaboratively derived conclusions with their teams.



Our benefits



Seasonal Staff

Personal balance

- Days off for death of spouse, child, mother/ father, sibling.
- Days off for marriage and Civil Union Agreement
- Leave for birth of a child and healthy child control.

San Clemente Benefits

- Days Scholarships to finance studies for children of employees with at least three years of continuous attendance in San Clemente.

Healthy Life

- Adhered to the Chilean Safety Association, ACHS.
- Complementary health insurance in our Packing & Cold Storage.
- Medical operations (preventive medicine, ophthalmological and other examinations).
- Talks and workshops.
- Vaccination program (influenza, Covid-19, others).
- Promotion of healthy, sports and recreational activities (internal and external).



Staff Members

- Days off for death of spouse, child, mother/ father, sibling.
- Days off for marriage and Civil Union Agreement
- Leave for birth of a child and healthy child control.

- Administrative days

- Scholarships to finance studies for children of employees.

- Vacation allowance.
- Christmas and Christmas bonus.
- Elementary and high school support allowance.

- Adhered to the Chilean Safety Association, ACHS.
- Complementary health insurance
- Medical operations (preventive medicine, ophthalmological and other examinations).
- Talks and workshops.
- Vaccination program (influenza, Covid-19, others).
- Promotion of healthy, sports and recreational activities (internal and external).



San Clemente Celebrations

We love sharing our events and activities with the entire team. As part of this, we offer the following benefits to both year-round employees and seasonal workers.

Quality of Life

Our employees and their families are essential to our mission and societal role. To support this, we organize initiatives that foster connection, camaraderie, and team building. These include celebrating birthdays, providing rest areas at each site, and commemorating special occasions.

To ensure everyone feels included in our community, we also extend a range of benefits to both full-time employees and seasonal workers, reflecting our commitment to their well-being and shared success.



End of Season Party

At the end of each harvest season, we host an end-of-season celebration for our employees, recognizing those who have excelled in their roles. Awards include Outstanding Employee, San Clemente Spirit, and Best Colleague. Each recipient is publicly acknowledged, with the first two distinctions accompanied by a monetary reward and a paid day off.

The San Clemente Spirit award, in particular, honors the employee who best embodies and inspires others through the company's core values. This tradition highlights our commitment to celebrating dedication, teamwork, and the spirit that drives our success.



San Clemente Children's Day

As part of our commitment to supporting our employees and their families, we host an annual event each October, inviting team members' children under the age of 12. This initiative gives them the opportunity to learn about the meaningful work their parents do at our company, fostering pride and connection within our community.



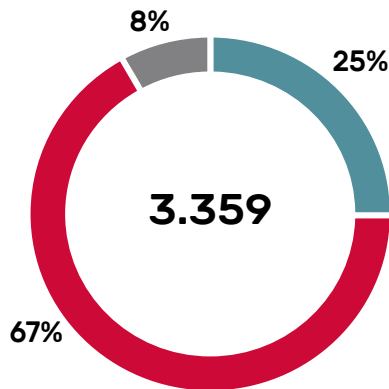
Christmas Party

We provide our team with a space for entertainment to enjoy with their family and anticipate Christmas Day. Also, as we want everyone to attend, we offer the possibility of transportation in company buses.





Our Average Annual Workforce



Seasonal Staff

2.237

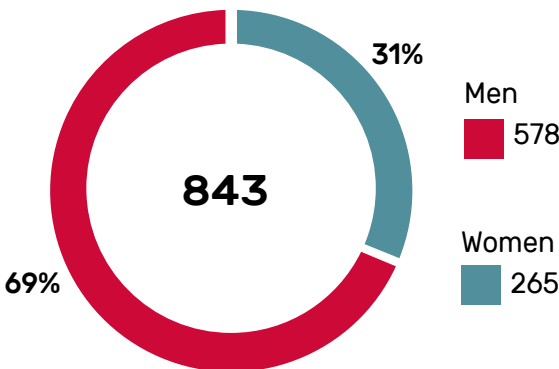
Staff Members

843

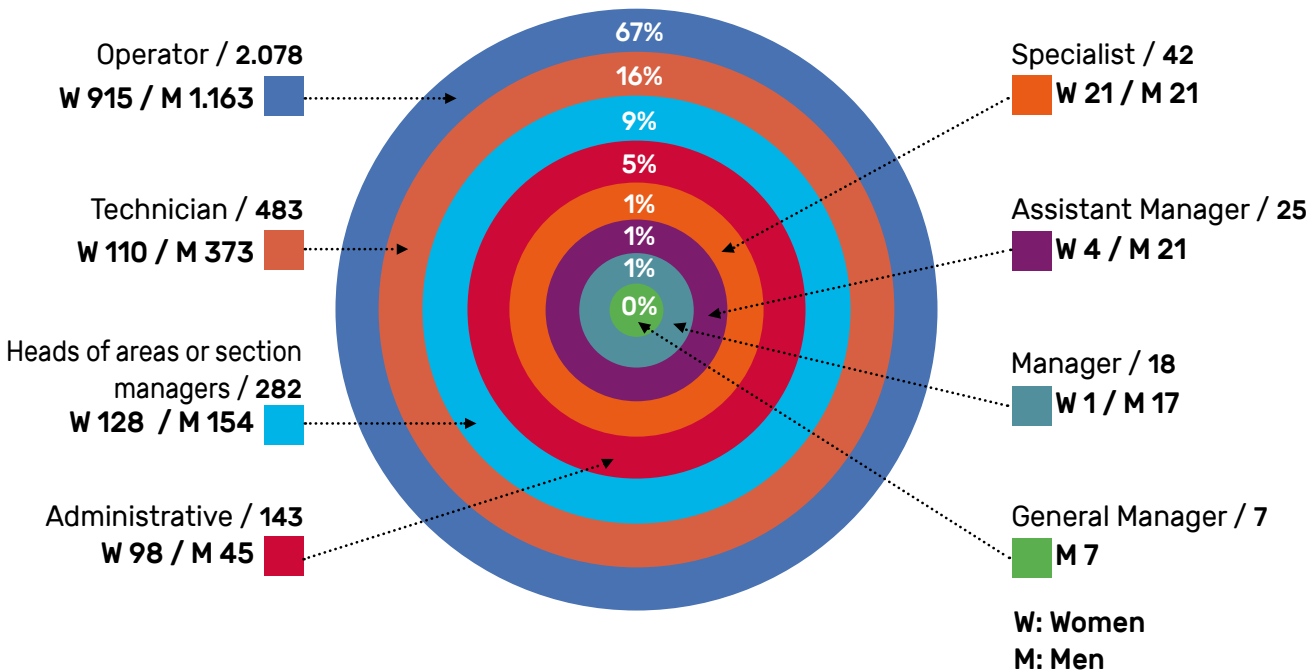
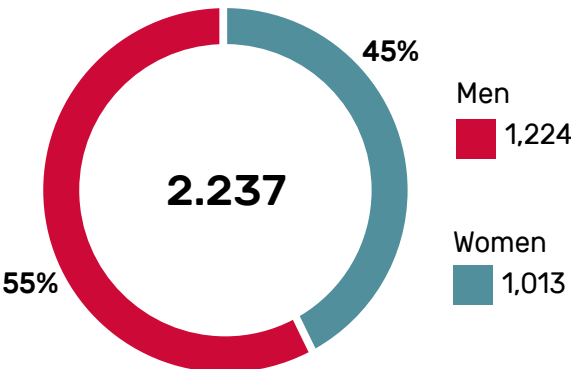
Contractors

279

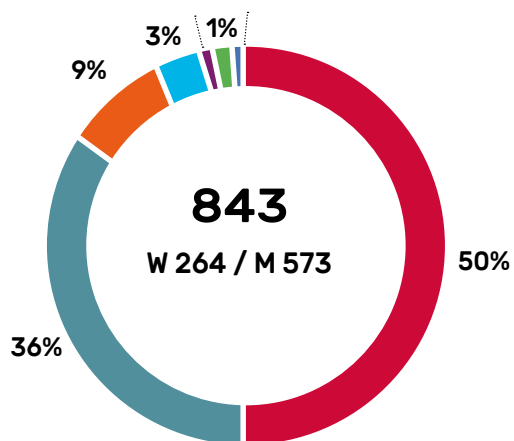
Staff Members



Seasonal Staff



Seniority of employees by age and gender



419 • 0-5 years
W 138 / M 281

303 • 6-10 years
W 105 / M 198

78 • 11-15 years
W 14 / M 64

22 • 16-20 years
W 5 / M 17

12 • 21-25 years
W 0 / M 3

5 • 31-35 years
W 1 / M 4

1 • 36-40 years
M 1

W: Women
M: Men





Local hiring

We are committed to creating job opportunities for people living near our headquarters, plants, and orchards, contributing to local development in various regions of the country:

Region	Woman	Men	Total
Arica y Parinacota	0	1	1
Coquimbo	59	119	178
Valparaíso	138	112	250
Metropolitan Region	22	41	63
Libertador B. O'Higgins	23	29	53
Maule	493	671	1.164
Ñuble	52	84	136
Biobío	52	87	139
La Araucanía	432	652	1.084
Los Ríos	0	1	1
Los Lagos	6	5	11
Total	1.278	1.802	3.080

Performance evaluation

Our management and performance evaluation process enables us to assess individual contributions, team effectiveness, and overall company success in relation to the annual objectives and goals we set. The results of this evaluation provide a clear picture of the company's current state, identify areas for improvement, and serve as a valuable feedback tool to support the growth and development of our employees.



We are a diverse and inclusive company



At Empresas San Clemente, our significant growth has always been accompanied by a commitment to providing equal working conditions and opportunities for our employees and the new talents joining our team.

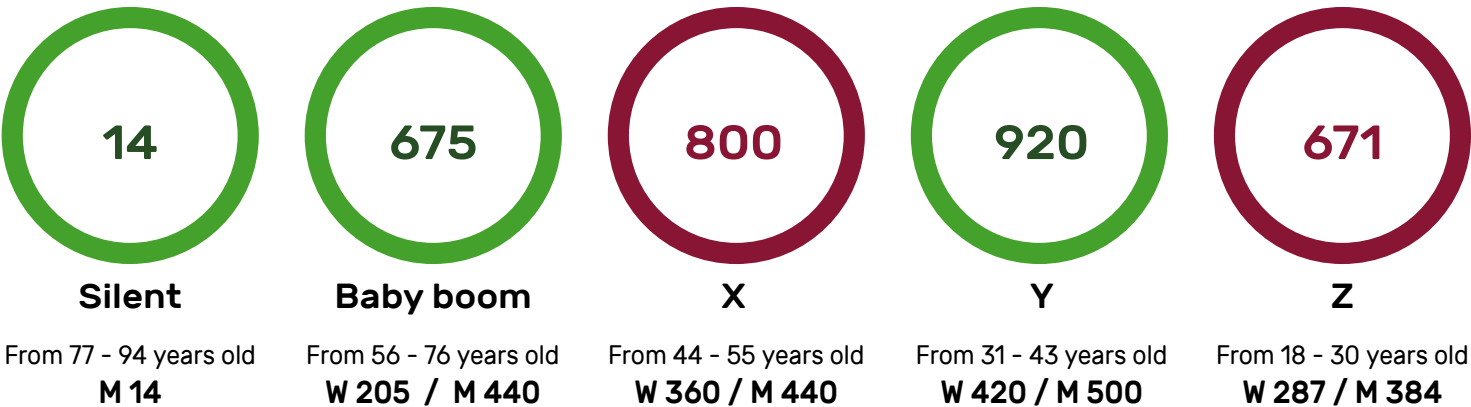
We are dedicated to ensuring that every individual can fully develop their skills in an environment of respect, equal rights, and zero tolerance for discrimination. We believe that fostering a diverse and inclusive culture is essential for understanding and addressing the needs of

all our employees. Our team reflects this commitment, comprising individuals with disabilities, senior citizens, and people from diverse backgrounds, including different origins, religious beliefs, convictions, and educational experiences.

We remain steadfast in preserving the essence of our company—a place where true collaboration thrives, every opinion is valued, and mutual respect underpins all that we do.



Generational diversity

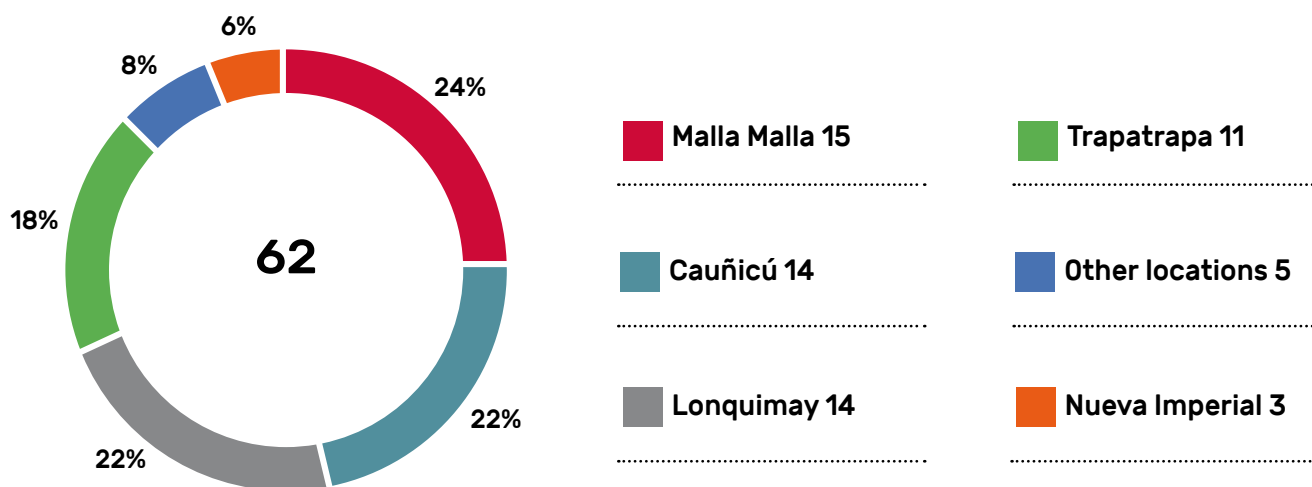


We love being a cross-cultural company





Each year, communities from Alto Biobío in the VIII region and Lonquimay in the IX region join our team, bringing their expertise to fruit harvesting. Annually, we work with an average of 62 individuals from these areas:





Occupational health and safety

In each business unit of San Clemente Group we promote safety, accident prevention and occupational health, developing actions that allow us to identify, control and eliminate the risks present in our productive activities. We are committed to preventing situations that could lead to short- or long-term injuries or occupational illnesses among our employees, contractors, and collaborators. Our Health and Safety Policy outlines the principles that uphold these commitments, supported by a dedicated corporate Occupational Health and Safety structure. This framework ensures that we prioritize the well-being of everyone involved in our operations. Each year, we ensure that 100% of our employees receive training tailored to their roles, focusing on risk prevention and safe work procedures. Additionally, we reinforce our emergency plans and adhere to Minsal protocols,

addressing areas such as occupational noise exposure (PREXOR), musculoskeletal disorders of the upper extremities (TMERT), psychosocial factors, UV radiation, and pesticide safety. This comprehensive approach underscores our commitment to a safe and healthy work environment.

Every year we add preventive courses to our training plan:

- **Course for working at heights**
- **Prevention techniques**
- **Emergency brigade**
- **Pesticides and application protocol**
- **Joint Committee (courses)**
- **Work stress**
- **First aid**

Safety and occupational health

420 employees

2,234 hours



Golden Rules



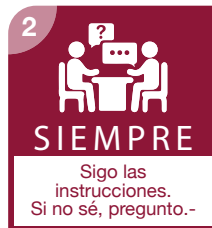
We foster a close relationship and active collaboration with the Joint Committees to ensure compliance with current legal regulations, including Law 16.744. Each business unit is also guided by a dedicated risk prevention specialist.

Through the committees, we investigate workplace accidents, implement the annual management plan, and provide health and safety recommendations.

Lastly, recognizing that the care and protection of our employees is a shared responsibility, we consistently emphasize the importance of the 10 Golden Rules for health and safety in our internal communications.



1- Always: I take care of myself & respect the safety signaling.



2- Always: I follow the instructions. If I don't know, I ask.



3- Always: I use my Personal Protection Elements (PPE) and the adequate working tools.



4- Always: I keep my working space clean, organized and I inform when I detect unsafe conditions.



5- Always: I know what to do in case of emergency, fire, earthquake or a serious accident.



6- Always: I actively participate in safety issues without asking for an invitation.



7- Always: I move and enter only in authorized places, taking into account the surrounding conditions.



8- Never: I use equipment or perform work that I have not been trained or authorized to do.



9- Never: I intervene, position myself, and move underneath moving equipment or machinery.



10- Always: I use the ladder safely. I inspect it, check its stability and take care not to fall.



3. CLOSER TO OUR COMMUNITY

Respect and care for our community are central to our values. We are committed to prioritizing their well-being, safety, and supporting them in achieving their aspirations. Our goal is to continue building a brighter future together with our team, local communities, customers, suppliers, and investors, while strengthening the bonds that are at the core of the San Clemente family.



Relationship with the community

Labor Integration Program for Native People

Since 2013, we have been implementing a program designed to create new development opportunities for communities in the remote areas of the Araucanía and Biobío regions. By leveraging their ancestral knowledge of the land and agriculture, we provide real job opportunities that foster growth and empowerment. Since its inception, the program has delivered remarkable results. Community members have seamlessly managed their roles and demonstrated exceptional performance,

particularly during the harvest season. During harvest seasons, San Clemente provides comfortable accommodations for workers from local communities. These facilities include well-maintained rooms, spacious bathrooms with regular cleaning services, and a dining hall offering three meals daily. Additionally, workers can enjoy recreation and green areas for relaxation. Every Friday, after the workday, the company provides free transportation via bus to take



workers home, returning them to the orchard on Sundays to start a new work week.

Additionally, we are associated with the Cooperativa Agrícola Antonio Rapimán Ltda, with the purpose of offering constant support to small Mapuche entrepreneurs, apple producers, both in technical, commercial and logistical aspects in the area of Traiguén, IX region.

In 2017, we expanded our workforce to include foreign collaborators by welcoming a group of Haitian immigrants to work as apple harvesters in the Talca Orchards. For most, this was their first experience in agricultural work. To ensure a smooth integration, we translated work contracts and completed all necessary documentation for their employment. This initiative not only enriched our team but also provided valuable insights that have allowed us to continue welcoming more Haitian workers into the San Clemente family.

Today, our team comprises 2,989 Chileans and 91 collaborators from various nationalities, reflecting our commitment to diversity and inclusion.

Children and youth visits to our orchards and plants.

We firmly believe that fostering strong relationships with the communities near our facilities is essential for the sustainable growth of our company.

To support this, we actively engage with local schools and kindergartens, sharing insights about the work carried out in each of our business units. This initiative aims to raise awareness about the importance of agriculture, production systems, and packing processes, while also contributing to the educational development of students in these communities.





Other social initiatives

In addition to our corporate community engagement programs, we have launched other collaborative initiatives.

Fostering Education and Industry Connections

At San Clemente Foods, we established a framework agreement with the Industrial Salesiano Talca School in 2023. Through this alliance, we provide internships for students with expertise in electricity, industrial mechanics, and electronics, offering them practical training to prepare for careers in agriculture and related industries.

Additionally, we actively participate in the school's Business Advisory Council, where we provide valuable industry feedback to ensure the technical training program aligns with the skills and knowledge students need for success in their future careers.



Supporting Fundación Las Rosas: Connecting Care with Community

San Clemente Group is proud to sponsor Fundación Las Rosas, located in Talca. We believe that volunteering connects us with our values and reflects the essence of San Clemente, where care is at the heart of everything we do. Just as we carefully tend to the fruit throughout its production, processing, and export to reach thousands of homes, we extend the same care and respect to our partnership with this organization dedicated to improving the quality of life for the elderly. Through this sponsorship, our collaborators engage in meaningful activities, including organizing recreational events, providing companionship, and fostering conversations with the older adults cared for by the foundation in Talca. This initiative not only strengthens our community ties but also creates opportunities for our team to bond in new settings, enhance the workplace environment, and contribute to a social cause that embodies our values.



Education and Training

San Clemente Higher Education Scholarship



Since 2008, we have proudly offered the San Clemente Higher Education Scholarship to the children of our employees who are pursuing or planning to pursue university or technical professional degrees at public or private institutions. This initiative helps ease the financial burden of higher education for our employees and their families, reflecting our commitment to their growth and well-being.

This scholarship program, a project championed by Mrs. Carmen Fresard de Chadwick, has made a lasting impact. To date, it has supported 29 graduates and currently provides monthly financial assistance to 40 scholarship recipients for their academic expenses.

For employees, eligibility is based on their years of experience and dedication to their roles. For their children, selection criteria include academic excellence, maintaining a direct family relationship with an employee, demonstrating impeccable conduct, and holding regular

student status, among other considerations. This initiative underscores our dedication to empowering the next generation and fostering educational opportunities within the San Clemente family.





UK Harvester Program

In 2019, our company became the largest producer of cherries in the United Kingdom with the acquisition of two cherry orchards located in Kent, just an hour from London. Following an in-depth understanding of the local context for harvesters in England, Andrew Wallace, one of San Clemente's partners, spearheaded a groundbreaking project to facilitate an exchange program. This initiative offered our collaborators the opportunity to transfer their knowledge, experience, and technological expertise from Chile to England, focusing on harvesting, post-harvest processes, and packing operations.

Between 2022 and 2024, over 200 fruit pickers have experienced their first international journey, immersing themselves in a new culture while contributing their expertise to San Clemente's UK orchards. This program not only strengthens our global operations but also provides invaluable personal and professional growth opportunities for our team members.



Post-harvest training

In our company we want our collaborators to be able to count on work tools in the months in which we do not have harvests.

For this reason, we generate a training process in different trades to provide employability in other areas. We offer courses in plumbing, welding, basic electricity and basic mechanics. We also offer workshops that promote respect for people, non-violence in the family, alcohol and drug prevention, and family budget management, among others.



4. WE CARE FOR THE PLANET

Our dedication to protecting the environment drives us to implement various initiatives focused on creating a positive impact. These actions are designed to enhance the quality of life for all our stakeholders, reflecting our unwavering commitment to sustainability and responsible growth.

Legal Compliance

Our operations adhere to the current environmental legislation in Chile. We remain committed to managing all environmental regulatory requirements relevant to the business activities of each of our units, ensuring responsible and sustainable practices across our operations.

- Hazardous and non-hazardous waste.
- Extended Producer Responsibility Law (REP).
- Pollutant Release and Transfer Register (PRTR).
- Emissions from stationary sources (Generator set).
- Noise Emissions Standard (D.S. 38/2012).
- Energy Efficiency Law.
- Liquid Waste Treatment (RILES).

Packing & Cold Storage Unit

100% compliance with PRTR declarations

San Clemente Foods

100% compliance with PRTR declarations

Climate Change

Agricultural Unit

We strive to be agents of change by implementing innovative actions to protect and care for the planet. At Agrícola San Clemente, we utilize tree chipping to reduce environmental pollution, reintegrating vegetative material from replanting back into the soil to promote sustainability.





Packing & Cold Storage Unit

We proudly received our first certification and report on carbon emissions reduction, earning recognition as “Carbon Heroes” for our leadership in environmental sustainability within the agricultural sector.

This milestone reflects the commitment we made in October 2023 when Worldwide Fruit invited us, as a key supplier, to participate in their initiative to measure and reduce carbon emissions. Since then, we have collaborated closely with the consulting firm Confronting Climate Change to measure our Carbon Footprint, a partnership that has been instrumental in achieving this recognition.



Energy

Packing & Cold Storage Unit

We are currently executing an ambitious plan to transition energy sources at our Lontué Fruit Plant to rely exclusively on renewable energy. Simultaneously, we are implementing energy efficiency measures across our other facilities, incorporating cutting-edge technologies to further enhance sustainability and reduce environmental impact.

San Clemente Foods

In 2024, we took a significant step towards energy efficiency by implementing an Energy Management System aligned with the Chilean Government’s Energy Efficiency Law. Additionally, we achieved ISO 50.001 certification for our plant, underscoring our dedication to maintaining and continuously improving our energy management practices.



Water

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Agricultural Unit

We have implemented the use of dams in our orchards to optimize water resources and minimize losses caused by infiltration. Additionally, we have introduced technified irrigation across 100% of our plantations, achieving an impressive 80% efficiency in water usage.

Packing & Cold Storage Unit

We have implemented water recirculation, a process that involves collecting, treating, and reusing water from our cooling systems, preventing its loss through drainage and promoting sustainable water management.

Montecristo Orchard - Colombia

We have introduced the use of a fume duct system, which minimizes water usage by directly applying fumigation products to the crops. This approach ensures responsible use of these products while reducing their volatility and impact on the environment.

Waste Management and Packing

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To address climate change and minimize our environmental impact, we have integrated circularity into all our activities. This includes forming partnerships with expert waste disposal entities and implementing action plans to reduce waste and promote recycling. Additionally, we prioritize education and awareness among our employees through various programs, recognizing that fostering environmental responsibility begins with empowering our team to care for the planet.





Packing & Cold Storage Unit

• Paper and Plastic Recycling

We are committed to raising awareness about the importance of responsible waste management and natural resource conservation, actively promoting sustainable behaviors.

• TECH Recycling

We recover and reuse precious and scarce materials such as gold, silver, platinum, copper, aluminum, and plastics from electronic devices. This approach reduces the need for new resource extraction while promoting both economic and environmental sustainability.

• Recycle Safely

We have exclusive warehouses for the handling of hazardous waste and we comply with current regulations. In addition, we develop safer and more sustainable waste management practices, minimizing soil, water and air pollution. We also prevent damage to wildlife and protect human health.

San Clemente Foods

In alignment with the Extended Producer Responsibility (REP) Law, we meet the requirements aimed at reducing waste generation and promoting recycling. This regulation challenges us to organize and finance the nationwide collection, storage, transportation, and treatment of post-consumer packaging.

To achieve this, we have partnered with Giro Recicla, a technological platform that manages containers and



packaging collectively with other companies committed to the REP Law. The recycling goals set by the Ministry of the Environment for packaging will be implemented progressively, ranging from 5% to 70%, depending on the material, and covering 80% of Chilean households by 2035.



Packaging

As part of our environmental commitment, we prioritize efficiency and responsibility in the materials we use to package our fruit.

We have transitioned to 100% recyclable cardboard boxes, replacing traditional wax coatings with varnish to improve recyclability. This change makes the transformation process of the cardboard more efficient compared to wax-coated alternatives. Additionally, the paper used in our boxes is fully recyclable, and the plastic components are 95% recyclable.

Furthermore, we reuse plastic bins from our plants for the storage, transfer, and export of fruit, ensuring they are returned to Chile for continued use.

To uphold our sustainability standards, we require our suppliers to comply with both national and international



regulations, including Global Food Safety Initiative (GFSI) certification. Our primary box supplier also holds PEFC environmental certification for its chain of custody, demonstrating a commitment to sustainable forestry practices.

Food Safety

Food Quality and Safety are central to our fruit care and transformation processes, ensuring that every product we sell is safe for consumption.

To achieve this, we focus on controlling risks by adhering to legal and regulatory requirements as well as honoring our commitments to clients. Our comprehensive policies guide this management, ensuring compliance with all quality and safety standards.

We also foster a culture of food safety among our collaborators, encouraging them to prioritize safety in every activity and decision. This involves raising awareness about the importance of food safety, promoting a proactive approach to risk prevention and continuous improvement, and establishing clear standards and procedures to maintain safety throughout the supply chain.



To reinforce these values, we recognize a collaborator each week who demonstrates outstanding adherence to good manufacturing practices, emphasizing our commitment to maintaining excellence in food safety.



Certifications

Among the key certifications in our production process, we proudly highlight the Food Safety audits conducted at our Lontué, Talca, Angol Plants and San Clemente Foods. These facilities achieved the highest level of compliance, earning the prestigious AA+ rating in the British Retail Consortium Global Standards (BRCGS).

Achieving this rating, which is one of the highest, reflects that our work has exceeded expectations in all aspects evaluated, demonstrating a rigorous management and exceptional commitment to food safety and quality practices.

Also, we achieved 100% compliance in Food Safety Modernization Act, FSMA. A tremendous achievement for our entire team; which comes to strengthen our commitment with the food safety law of the USA.

Likewise, we obtained 100% compliance in Chain of Custody, reaffirming that we have followed correctly all procedures and requirements to ensure the traceability and responsible management of products throughout the entire supply chain; guaranteeing that the origin, processing and distribution meet specific standards, thus confirming our transparency and responsibility at every stage.

BRCGS

Food Safety

CERTIFICATED

AA+

**British Retail Consortium Global Standards, BRCGS
Packing & Cold Storage Unit and San Clemente Foods**

100% compliance

**Food Safety Modernization Act, FSMA
Packing & Cold Storage Unit**

100% Chain of Custody Compliance

Packing & Cold Storage Unit

The BRCGS certification allows us to:

- *Strengthen customer confidence.*
- *Minimize risks in problems of food safety and quality.*
- *Respond to compliance with regulations and legal requirements.*
- *Encourage continuous improvement and optimization.*



Environmental initiative with social impact



We are committed to restoring degraded areas and enhancing biodiversity around our Talca Plant by conserving soil, improving water quality, and creating habitats for wildlife. As part of this commitment, we joined the Conaf tree planting program, inviting our collaborators to participate in planting trees. This initiative not only directly benefits the environment by increasing tree cover but also fosters a stronger sense of community, raises environmental awareness, and creates a lasting positive impact for future generations.





Los Conquistadores 1700, 27th floor, Santiago, Chile



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